

BOSE INSTITUTE
KOLKATA

Tender No.	BI/IT/02/2014-15
Tender Date	27-10-2014
Tender Type	Open

Tender Title	LAN Maintenance																		
Specification	<p>Sealed offers are invited from interested, eligible and capable vendors for maintenance of LAN having approximately 500-600 nodes at 3 campuses of this Institute as given below :</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Sl No.</th> <th style="text-align: center;">Location</th> <th style="text-align: center;">Approx. No. Of Nodes</th> <th style="text-align: center;">Types of Network</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1.</td> <td>Main Campus 93/1 A.P.C. Road, Kolkata - 700009</td> <td style="text-align: center;">200 - 270</td> <td>Fibre Optics back bone and CAT5/CAT6</td> </tr> <tr> <td style="text-align: center;">2.</td> <td>Centenary Campus P-1/12 C.I.T. Scheme VII-M, Kolkata - 700054</td> <td style="text-align: center;">280 - 300</td> <td>CAT5/CAT6</td> </tr> <tr> <td style="text-align: center;">3.</td> <td>Madhyamgram Campus 24 Parganas (North)</td> <td style="text-align: center;">20 - 30</td> <td>CAT5/CAT6</td> </tr> </tbody> </table> <p>The IT vendor should have experience of presently maintaining LAN of at least 100 nodes in Kolkata at any Government Organisation / Autonomous Institute / Limited Company. The vendor should enclose a copy of the experience certificate on the letter head of the organizations as a proof of such work. Tender will be rejected if the document is not attached.</p>			Sl No.	Location	Approx. No. Of Nodes	Types of Network	1.	Main Campus 93/1 A.P.C. Road, Kolkata - 700009	200 - 270	Fibre Optics back bone and CAT5/CAT6	2.	Centenary Campus P-1/12 C.I.T. Scheme VII-M, Kolkata - 700054	280 - 300	CAT5/CAT6	3.	Madhyamgram Campus 24 Parganas (North)	20 - 30	CAT5/CAT6
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Last Date & Time for submission	17 -11-2014 upto 2.00 pm
Date & Time for opening bids	17/11/2014 at 3.00 p.m.
Submission of Tender (address)	Purchase Cell, Annexe Block, Centenary Campus, P-1/12, CIT Scheme, VIII – M, Kankurgachi, Kolkata – 700054
Venue of bid opening	Adjacent hall of the Seminar Room (2 nd floor), Annex Block, Centenary Campus, P-1/12, CIT Scheme, VIII – M, Kankurgachi , Kolkata – 700054
For any query the interested bidders may contact (Dept./Section/Div./Unit)	2569 – 3306 / 2303 - 1115

General Terms & Conditions

Warranty	-
Payment terms	No advance payment will be made. Payment for maintenance will be released quarterly against bill and submission and satisfactory report.
Delivery schedule	-
Bid security (earnest money deposit)	Rs. 5000/- by Bank Draft favouring Director, Bose Institute, Kolkata.
Submission of Performance Bank Guarantee (PBG), if applicable	-
Any other information	<p><u>Responsibility of Agency :</u></p> <ul style="list-style-type: none"> • One year overall maintenance of existing LAN of 500-600 nodes (without spares) ensuring virus free nodes (software will be provided by the Institute). • At least 95% LAN uptime of CAT5/CAT6 cables and Fibre Optics. • Two skilled service personnel (with fixed mobile Nos.) shall be deployed during working hours for 6 days(Mon – Sat) . The service personnel should also be available during emergencies beyond office hours and Sundays/holidays as the case may be. • The spares required for maintenance will be provided by the Institute. • The maintenance work will include the following: <ul style="list-style-type: none"> * Sorting out problems related to net connectivity and e-mail traffic from individual user's computer. * Liaison with different external authorities for connectivity problems. * Maintenance of fibre-optic and CAT5/6 cable network. * Installation, Routine check up and maintenance for Anti-virus, spam etc. (Anti-virus Software to be provided by the Institute as and when required).

	<ul style="list-style-type: none">* Installation of any hardware (switch, wifi, router etc) as provided by the Institute as and when required.* Routine traffic monitoring in all campuses via MRTG.* Change/ replacement of defective spares, etc. Related to the LAN. All spares will be provided by the institute as and when required.
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Name of the instrument and submission of tender should be mentioned on the envelope positively.

Director, Bose Institute reserves the right to accept or reject any or all tenders either in part or in full. The reasons for rejecting the tender of a prospective bidder will be disclosed only when enquiries are made.